

## Quality Policy

DKT WomanCare Global (WCG) is committed to an operating philosophy based on openness in communication, integrity in serving our customers, fairness and concern for our employees and responsibility to the communities within which we operate. Our vision is to be recognized as the leader in increasing access to safe and innovative sexual and reproductive health technologies for women across the globe. The strategy to delivering our vision and mission is to leverage social marketing expertise and long-term relationships with trusted Sexual and Reproductive Health manufacturers, distributors, and stakeholders to increase availability, accessibility and affordability of select contraceptive and safe abortion products for women globally.

WCG endeavours to exceed customer expectations for quality, safety, sustainability, cost, delivery, and value. Additionally, we are dedicated to creating a profitable business culture that is based on the following principles:

### OUR PEOPLE

WCG is committed to equality in employment opportunity and rewards, embracing wholeheartedly the cultural diversity within the communities we call home. Our employees' interests are foremost throughout all aspects of our business and how we conduct our affairs. WCG is committed to:

- Create a healthy and challenging working environment where associates are encouraged to take risks and initiatives without the fear to be blamed
- Create synergies between functions and avoid silos effects
- Equitable sharing in the success of the company.
- Empowerment through training and communication.
- Foster Individual development, growth, and equal opportunity.
- Designing and providing a safe and secure work environment.

### OUR CUSTOMERS

Customer needs are paramount and represent the highest priority within our business. Our obligation is to proactively seek out and define customer needs while addressing all requests expeditiously without creating false expectations.

WCG is committed to:

- Strive for win-win and mutual respect

- Stay close to our customers and listen to their needs.
- Search for solutions to meet our customers' requirements.
- Help our customers on the development and growth of their business and Support them technically with our acquired acknowledgement in the contraceptive and safe abortion domain.

## OUR COMMUNITY

WCG is committed to supporting the communities within which we operate. We believe in the practice of social responsibility and encourage similar behavior in our employees and suppliers. We support the conservation of the physical environment and the prevention of pollution at our company. We proactively comply with all applicable Health & safety, environmental, legal, and regulatory requirements to which we subscribe.

WCG is committed to:


- Respect all the applicable regulatory requirements related to our activities and our products.
- Promote an environmental Policy, favorite environmental protective solutions.

## OUR QUALITY

Beginning with a clear definition of customers' expectations and company vision, we strive to consistently meet or exceed them. We adhere to all applicable standards and customer specific requirements and endeavor to provide processes that ensure we achieve this to build a robust and world class business.

WCG is committed to:

- Maintain the effectiveness of each process of the Quality Management System.
- Ensure the understanding of Quality Management System throughout the entire company, encourage the continuous improvement.



Jacques-Antoine Martin  
Managing Director  
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